



Data & Network Solutions

Is Your Network Slowing You Down?

Unprotected data and an insecure or poorly designed network could be creating a significant drag on your progress. Customer information, budgets, payroll records—the data that lives on your network enables your organization to operate effectively and efficiently on a day-to-day basis. Slow response, down time and data loss sap productivity and weaken your bottom line.

Emerald provides expert design, maintenance and security of your network. We offer data and network services that ensure your company's data is fully protected:

- Metwork Design and Architecture
- Network Security
- Hardware / Software Sales and Services
- Managed Services
- Internet Hosting and Server Collocation

Our team of certified engineers, project managers and experienced business professionals works with your internal IT staff to provide data solutions and service. With every engagement, we learn about your company's overall objectives and determine how we can accelerate your progress.

Balance Network and Data Security with the Need for Speed

Data needs to be quickly and easily accessible—and it needs to be secure. A network that doesn't balance those needs effectively introduces avoidable threats to your data or impairs productivity.

Benefit from new hardware and software sooner

Emerald helps your company quickly reap the benefits of a hardware or software investment. A thoughtful, front-end plan saves valuable time and eases the transition. We assess your current situation, establish a road map for implementation, apply solutions carefully to prevent glitches, and train employees on the new system.

Install software patches on a timely basis

Patches are critical to your software's performance. To take full advantage of what your technology can do—and to ensure it's protected—you need patches implemented at the right time. Emerald's data services include a reliable process for keeping your software updates current.

Enable wireless and remote users

Easy access for wireless and remote users must be balanced with strong security measures to protect your data. Emerald employs the right firewall configurations to keep your telecommuters and road warriors online and accessible while also keeping your network completely safe.

Prevent unauthorized access to sensitive data

An audit of your users' access to company data could reveal some serious vulnerabilities. Emerald ensures that not only is your network protected from external threats, but that your sensitive data is protected from internal threats. Malicious or accidental, these threats also have implications for regulatory compliance.

Ensure complete data backups

Your network may be fully and expertly protected, but an incident of user error, natural disaster, or other unforeseen adversity can create significant challenges. Emerald provides that additional ounce of prevention by establishing a thorough plan for complete, redundant, offsite backups.

Why choose Emerald?

It's a Matter of Trust

If you rely on technology to drive your business, you have to trust your technology and your technology partner.

We always do what's right for the customer.

Technology should support your business and should not require changes to the way your company operates. Since we're able to align network and data solutions with your business objectives, you won't need to change processes and procedures to support the technology. Also, since we never require long-term contracts or service agreements, we know our customers stay with us because it's right for their business.

Award Winning Service

- // 2010 Customer Service Award
- 2010 Community Service Award
- 2009 Customer Service Award
- 2009 Community Service Award
- 2009 Marketplace Ethics Award

We provide the right VoIP solution at the right time.

We help you make the right choices for your network so you achieve business goals today and aren't locked in or limited tomorrow. We stay abreast of opportunities to leverage your data and threats that endanger it so you can always count on your network to support your business.

We bring leadership and vision to every project.

What are your business objectives? Where is your company going? We begin each engagement with these questions so we can be sure the data and network solutions we provide will serve you best. Like all Emerald projects, our data solutions accommodate growth and incorporate emerging technologies exactly when you need them. This creates peace of mind, since you know we'll be around to provide ongoing support and expert consultation.

Data Solutions

- ► Network Design and Architecture
- ► Network Security
- ► Hardware / Software Sales and Services
- ► Managed Services
- ▶ Internet Hosting and Server Collocation

VoIP Solutions

- ► Integrated Voice and Data Service
- ► Cost Savings Analysis
- ► Call Center Solutions
- ► Remote Office and Mobile Users
- ► VoIP Installation and Support

Advisory Services

- ► Technology Roadmaps
- ► Project Planning and Management
- ► Network Security Audits
- ► Enterprise Risk Assessments
- ▶ Compliance Reviews

Let's get started!

We begin by visiting your office for an initial assessment. We'll discuss your business goals, evaluate your current technology and review your telecommunications bills and service contracts. After evaluating your current situation, we'll discuss with you the best options to achieve your goals.

There is no charge for this visit. Contact us today to schedule your assessment at 678.302.3000 or sales@emeralddata.net.



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